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PAYMENT POLICIES

Please read the following Payment Policies before your appointment. Our office files your insurance as a courtesy.

If your doctor is an in-network provider for your insurance:

ALL COPAYS/DEDUCTIBLES ARE DUE AT THE TIME OF SERVICE

Please note – each insurance policy is different. It is **your responsibility** to know your policy. If pre-authorization is needed, then it is **your responsibility** to notify our staff so that we may obtain authorization. If authorization is not obtained, it is **your responsibility** to pay for all charges incurred.

Remember – your insurance policy is a contract between you and your insurance company. It is not a contract between you and our doctors. **In order for us to process your insurance, we must have a copy of your card.** It is also your responsibility to let us know if there is a change in your insurance information, including a new card. Failure to provide a copy of your card/updated information may result in increased out-of-pocket expenses, for which New Vision Eye Center is not liable.

If you are, or the patient you legally represent is, currently enrolled in a skilled nursing facility (SNF), hospice care, or a rehabilitation facility - it is your responsibility to inform us of this prior to your visit. Prior authorization is required from such facilities which may affect your appointment or our ability to provide you care.

If you have any questions or are not prepared to pay for your appointment, please notify one of our office staff prior to your appointment. If you are not being seen for an emergency, and are unable to pay for prior balances from previous dates of service, you may be asked to reschedule your appointment.

Please note – Fees may be charged in the event of returned checks and/or unpaid balances that would result in your account being placed into collections/ pre-collections status. The amounts of these fees are listed below, and represent New Vision Eye Center’s associated costs.

- Credit card transaction surcharge: **3%**
- Checks returned for non-sufficient funds (NSF): **\$25.00 Fee**
- Placement of account into pre-collections status: **\$12.36 Fee**
- Placement of account into collections status: **\$12.36 Fee**

Effective 6/1/2023, a \$175 per eye fee will be applied for corneal aberrometry testing prior to cataract surgery.

Effective 6/1/2023, a \$45 refraction fee will be applied for a non-diagnostic refraction.

Effective 6/1/2023, a reasonable fee will be charged for completion of certain forms.

***Self-Pay patients are expected to pay in full at the time of service.**

We do not participate in auto injury claims or Worker’s Compensation claims.

Patient’s Signature

Print Name

Date

(By signing this document, I am attesting that I have read and understand the above information)